



COO Committee Communique

Date: 13 August 2025

The COO Committee met today at the Department of the Prime Minister and Cabinet. Below is a summary of the matters discussed.

ANAO's Maturity Assessment Model

The Australian National Audit Office has developed a model to assess the maturity of entity performance frameworks and reporting systems, processes and practices. The maturity assessments are intended to help entities understand where they stand regarding their performance reporting capability, identify strengths and weaknesses, and prioritise areas for improvement. It also provides a structured framework for entities to set goals, track progress over time, and align improvement efforts with strategic objectives. The model was presented to the Committee for consultation and feedback.

Work Demands / psychosocial hazards, and upcoming Safe Work Australia changes

The Committee acknowledged the important work being undertaken by Comcare in relation to psychosocial hazards. Comcare provided an overview of the expected implications in relation to upcoming changes to the Work Health and Safety Act.

Integrity Deep-dive

The Committee received a presentation on the draft Commonwealth Integrity Strategy and the Integrity Data Framework.

The Commonwealth Integrity Strategy, developed by the Attorney-General's Department, in consultation with the Australian Public Service Commission, aims to strengthen integrity and public trust across the Commonwealth public sector. The Committee endorsed the Commonwealth Integrity Strategy including proposed governance arrangements, and agreed to recommend the Strategy to Secretaries Board for approval.

The Attorney-General's Department, in partnership with the Australian Public Service Commission, has developed a prototype Integrity Data Governance Framework, Integrity Metrics Set and APS Integrity Dashboard. These will assist APS entities and senior decision makers to enhance integrity data governance, collection and measurement.

Commonwealth Risk Committee – Key Risks

The Committee noted current and emerging risks identified by the Commonwealth Risk Committee (CRC) and discussed key risks for the CRC to undertake further work on.

Collaboration Circle – Membership update and First Nations retention definition and guiding principles

The Committee noted an update on Chair of the Collaboration Circle and the appointment of a new COO member. The Committee agreed to the First Nations retention definition and guiding principles, and adopting them within their agencies.

Strengthening Transparency of Agency Customer Feedback reform initiative

The Committee acknowledged the proposed implementation approach for the 'Strengthening transparency of agency customer feedback' initiative and the request to provide points of contact to work with the Australian Public Service Commission to coordinate the initiative's delivery.

Next Meeting

The next COO Committee meeting is scheduled for Wednesday 24 September 2025.