

Australian Public Service Employee Census 2023 8 May –9 June



Highlights Report APS Overall (excl. non-APS)



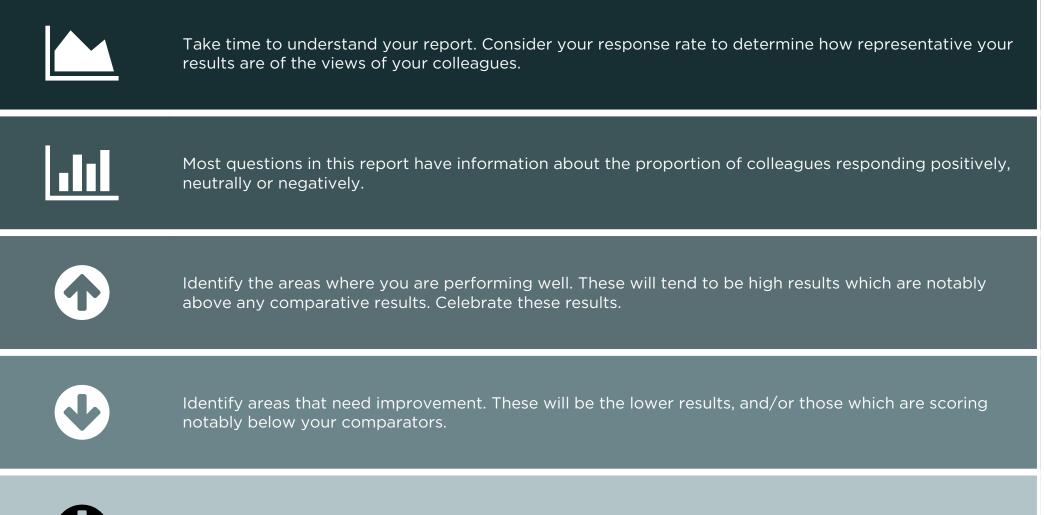
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RESPONSES: 127,436 of 159,539

RESPONSE RATE:

80%

EXPLORING YOUR RESULTS



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.



EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE

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HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, INSPIRED AND ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

	YOUR EMPLOYEE ENGAGEMENT INDEX SCORE	RESPONSE SCA	-E	% POSITIVE	VARIANCE FROM 2022
	Overall, I am satisfied with my job	73	15 12	73%	-1
SAY	I am proud to work in my agency	76	18	76%	0
lS	I would recommend my agency as a good place to work	68	19 12	68%	-1
	I believe strongly in the purpose and objectives of my agency	84	13	84%	0
STAY	I feel a strong personal attachment to my agency	60 2	6 14	60%	-1
ST	I feel committed to my agency's goals	83	14	83%	0
	I suggest ideas to improve our way of doing things	87	11	87 %	0
STRIVE	I am happy to go the 'extra mile' at work when required	90		90%	-1
STR	I work beyond what is required in my job to help my agency achieve its objectives	80	16	80%	-1
	My agency really inspires me to do my best work every day	57 20	3 14	57%	-1

KEY 🕢

AT LEAST 5 PERCENTAGE POINTS GREATER

THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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LEADERSHIP - IMMEDIATE SUPERVISOR

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IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

	YOUR IMMEDIATE SUPERVISOR INDEX SCORE	RESPONSE SCALE	% POSITIVE
	My supervisor engages with staff on how to respond to future challenges	79 13 8	79 % 0
or	My supervisor can deliver difficult advice whilst maintaining relationships	78 14 7	78 % 0
Supervisor	My supervisor invites a range of views, including those different to their own	81 12	81 % 0
Immediate 3	My supervisor encourages my team to regularly review and improve our work	81 13	81 % 0
Ē	My supervisor is invested in my development	76 16 9	76 % 0
	My supervisor ensures that my workgroup delivers on what we are responsible for	87 9	87 % 0
	Other similar questions		
	My supervisor provides me with helpful feedback to improve my performance	77 14 9	77 % 0
	My immediate supervisor encourages me	76 17 8	76 % 0
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN	Positive Neut	ral Negative
	PAGE 04.		Australian Government * Australian Public Service Commission

LEADERSHIP - SES MANAGER

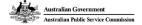
SES MANAGER

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THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

•	YOUR SES MANAGER LEADERSHIP INDEX SCORE	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2022
	My SES manager clearly articulates the direction and priorities for our area	68	21 11	68%	-1
	My SES manager presents convincing arguments and persuades others towards an outcome	62	29 10	62 %	-1
Manager	My SES manager promotes cooperation within and between agencies	66	27	66%	-1
SES Ma	My SES manager encourages innovation and creativity	65	26 10	65%	-1
	My SES manager creates an environment that enables us to deliver our best	63	24 12	63%	-1
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	73	21	73%	-1
	Other similar questions				
	In my agency, the SES work as a team	53	31 15	53%	-1
	In my agency, the SES clearly articulate the direction and priorities for our agency	63	23 14	63%	-1
	In my agency, communication between SES and other employees is effective	53	27 20	53%	-1
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	66	27 8	66%	-
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER ON AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR		Positive Neut	ral Negative	

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COMMUNICATION AND CHANGE

Australian Government

Australian Public Service Commission

0	,	YOUR COMMUNICATION INDEX SCORE 68	RESPON	SE SCALE	% POSITIVE	VARIANCE FROM 2022
COMMUNICATION	tion	My supervisor communicates effectively	80	11 9	80%	0
THE COMMUNICATION SCORE MEASURES COMMUNICATION	Communication	My SES manager communicates effectively	69	20 11	69%	-1
AT THE INDIVIDUAL, GROUP AND AGENCY LEVEL.	Con	Internal communication within my agency is effective	56	24 20	56%	-2
CHANGE		Other similar questions				
EFFECTIVE	Û	When changes occur, the impacts are communicated well within my workgroup	67	17 16	67 %	-2
COMMUNICATION IS AN IMPORTANT PART OF ANY CHANGE PROCESS.	Change	Staff are consulted about change at work	49	33 18	49 %	-1
CHANGE PROCESS. NOTE THESE QUESTIONS DO NOT CONTRIBUTE TO THE ABOVE INDEX SCORE.		Change is managed well in my agency	43	29 28	43%	-2
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR		Positive Neutr	al Negative	

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WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022
My job gives me opportunities to utilise my skills	78 12 10	78 %	-1
I have a choice in deciding how I do my work	64 23 13	64%	0
Where appropriate, I am able to take part in decisions that affect my job	69 17 14	69%	-1
I am clear what my duties and responsibilities are	79 16	79 %	-1
I am satisfied with the recognition I receive for doing a good job	66 18 15	66%	-1
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	51 18 30	51%	-9 🕑
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	74 13 13	74 %	-2
I am satisfied with the stability and security of my job	82 10 <mark>8</mark>	82 %	+2
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	79 11 11	79 %	+1



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WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022
I feel a strong personal attachment to the APS	62 27 11	62 %	0
I understand how my role contributes to achieving an outcome for the Australian public	92	92%	0
I believe strongly in the purpose and objectives of the APS	84 13	84%	0
	RESPONSE SCALE	%	VARIANCE FROM 2022
What best describes your current workload?			
Well above capacity – too much work		24%	+1
Slightly above capacity – lots of work to do		40%	-1
At capacity – about the right amount of work to do		30%	0
Slightly below capacity – available for more work		5%	0
Well below capacity – not enough work		1%	0





INCLUSION AND FLEXIBLE WORKING

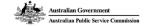
	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022
1y agency supports and actively promotes an inclusive workplace culture	80 13	80%	+1
ly supervisor actively ensures that everyone can be included in workplace activities	83 11	83%	0
receive the respect I deserve from my colleagues at work	81 15	81 %	-1
	RESPONSE SCALE	%	VARIANCE FROM 2022
o you currently access any of the following flexible working arrangements? [Multiple Response]			
oo you currently access any of the following flexible working arrangements? [Multiple Response] Part time		14%	0
Part time		14% 28%	0 +1
Part time Flexible hours of work			
Part time Flexible hours of work Compressed work week		28%	+1
Part time Flexible hours of work Compressed work week Job sharing		28% 3%	+1 +1
		28% 3% 0%	+1 +1 0



ENABLING INNOVATION

0	Ŷ	YOUR ENABLING INNOVATION INDEX SCORE	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2022 -1
ENABLING INNOVATION		I believe that one of my responsibilities is to continually look for new ways to improve the way we work	80	15	80%	-2
THE INNOVATION	innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	72	20 8	72 %	-1
SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE	ng innov	People are recognised for coming up with new and innovative ways of working	58	29 13	58 %	-2
TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS	Enabling	My agency inspires me to come up with new or better ways of doing things	50	35 15	50%	-3
A CULTURE WHICH ENABLES THEM TO 3E SO.		My agency recognises and supports the notion that failure is a part of innovation	39 4	40 21	39%	-1
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR		Positive Neutr	al Negative	

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WELLBEING POLICIES AND SUPPORT

Australian Government

Australian Public Service Commission

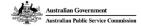
0	Ŧ	YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE	RESPONSE S	SCALE	% POSITIVE	VARIANCE FROM 2022
WELLBEING	oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	64	24 13	64%	-1
THE WELLBEING	and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	62	24 14	62%	-2
SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL	policies a	My agency does a good job of promoting health and wellbeing	63	24 13	63%	-1
ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND	Wellbeing I	I think my agency cares about my health and wellbeing	61	23 16	61%	-1
HEALTHY WORKING ENVIRONMENT.	We	I believe my immediate supervisor cares about my health and wellbeing	85	10	85%	0
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR		Positive Neu	tral Negative	

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WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022
low often do you find your work stressful?			
Always		5%	0
Often		26%	+1
Sometimes		49 %	-1
Rarely		18%	0
Never		2%	0
o what extent is your work emotionally demanding?			
Fo a very large extent		8%	+1
o a large extent		21 %	0
Somewhat		39%	-1
Γo a small extent		24%	0
Γο a very small extent		9%	0

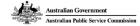
KEY AT LEAST 5 PERCENTAGE POINTS GREATER THAN OMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022
feel burned out by my work			
Strongly agree		9%	+1
Agree		24 %	0
Neither agree nor disagree		32 %	0
Disagree		29%	-1
Strongly disagree		7%	0
general, would you say that your health is:			
Excellent		10%	0
/ery good		34%	-1
Good		38%	0
air		15%	0
Poor		3%	0

KEY AT LEAST 5 PERCENTAGE POINTS GREATER THAN OMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2022
the last month, please rate your workgroup's overall performance	e		
Excellent		28%	0
/ery good		55 %	-1
Average		15%	0
elow average		2%	0
Vell below average		1%	0
the last month, please rate your agency's success in meeting its g	goals and objectives		
xcellent		16 %	-1
ery good		54 %	-1
verage		25%	+1
		4 %	0
Below average			





PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022
My workgroup has the appropriate skills, capabilities and knowledge to perform well	78 13 9	78 %	-2
My workgroup has the tools and resources we need to perform well	59 18 23	59 %	-3
The people in my workgroup use time and resources efficiently	76 15 9	76 %	-2
My workgroup can readily adapt to new priorities and tasks	83 11	83%	-2
The people in my workgroup cooperate to get the job done	88 8	88%	-1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

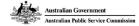
Positive Neutral Negative

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RETENTION

0		RESPONSE SCALE	%	VARIANCE FROM 2022
	Which of the following statements best reflects your current tho	ughts about working in your current position?		
EMPLOYEES WHO	I want to leave my position as soon as possible		10%	+1
INDICATED THAT THEY WANTED TO LEAVE THEIR CURRENT	I want to leave my position within the next 12 months		24%	+1
POSITION AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS	I want to stay working in my position for the next one to two ye	Pars	37 %	0
WERE ASKED WHAT THEIR PLANS WERE.	I want to stay working in my position for at least the next three	years	29%	-2
	What best describes your plans involved with leaving your current	nt position?		
	I am planning to retire		5%	-1
	I am pursuing another position within my agency		41 %	+2
	I am pursuing a position in another agency		27 %	+3
	I am pursuing work outside the APS		11%	-2
	It is the end of my non-ongoing, casual or contracted employme	ent	3%	-2
	Other		13%	0
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 F	PERCENTAGE POI



RETENTION

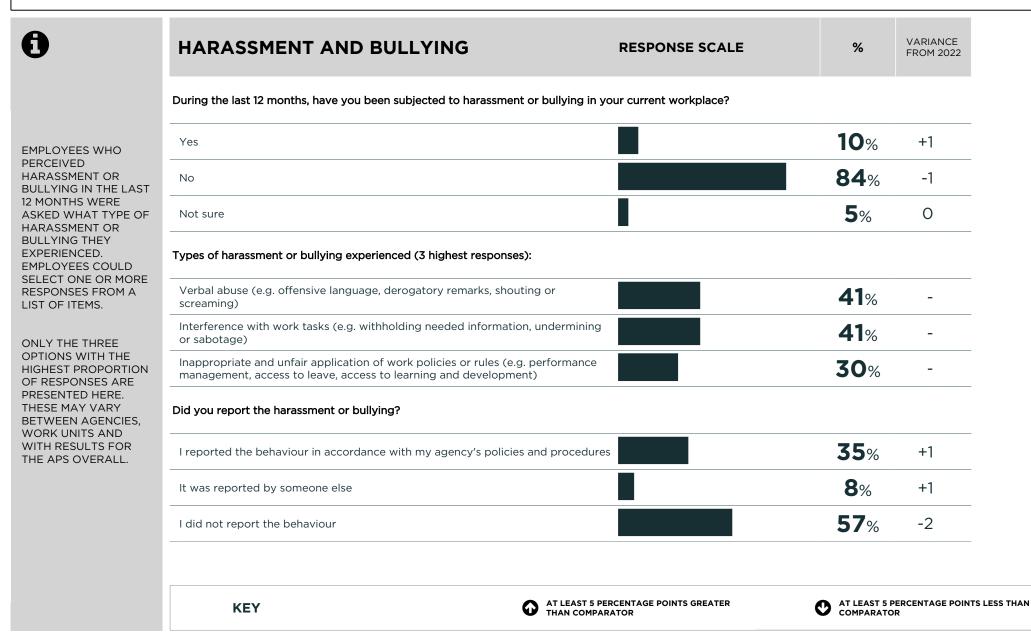
0		RESPONSE SCALE	%	VARIANCE FROM 2022
	What is the primary reason behind your desire to leave your curre	ent position? (5 highest responses):		
EMPLOYEES WERE	I wish to pursue a promotion opportunity		18%	-
ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE	I am looking to further my skills in another area		12 %	-
TO LEAVE AND COULD SELECT ONE RESPONSE FROM A	I want to try a different type of work or I'm seeking a career cha	nge	10%	-
LIST OF ITEMS.	l can receive a higher salary elsewhere		8%	-
ONLY THE FIVE REASONS FOR LEAVING WITH THE	Other		6 %	-
HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.				
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 P COMPARATO	ERCENTAGE POINTS L R



UNACCEPTABLE BEHAVIOUR

0	DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022
	During the last 12 months and in the course of your employmen your background or a personal characteristic?	t, have you experienced discrimination on the basis of		
EMPLOYEES WHO HAD	Yes		10%	+1
PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS	No		90%	-1
IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR	Did this discrimination occur in your current agency?			
THE DISCRIMINATION. EMPLOYEES COULD	Yes		92 %	+1
SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	No		8%	-1
ONLY THE THREE TYPES OF	Basis for the discrimination that you experienced (3 highest res	ponses):		
DISCRIMINATION WITH THE HIGHEST PROPORTION OF	Gender		29 %	-
RESPONSES ARE PRESENTED HERE. THESE MAY VARY	Age		26 %	-
BETWEEN AGENCIES, WORK UNITS AND	Race		22%	-
WITH RESULTS FOR THE APS OVERALL.				
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 F	ERCENTAGE POINTS LESS TH R

UNACCEPTABLE BEHAVIOUR

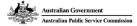




UNACCEPTABLE BEHAVIOUR

0	CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2022
	Excluding behaviour reported to you as part of your duties, in the last 12 m employee in your agency engaging in behaviour that you consider may be			
1PLOYEES WHO	Yes		3%	0
DICATED THAT THEY D WITNESSED DTENTIAL CORRUPT	No		91%	0
HAVIOUR WERE KED TO DESCRIBE E BEHAVIOUR.	Not sure		4%	0
IPLOYEES COULD LECT ONE OR MORE	Would prefer not to answer		2%	0
SPONSES FROM A ST OF ITEMS.	Types of corrupt behaviours witnessed (3 highest responses):			
ILY THE THREE PES OF CORRUPT HAVIOURS WITH	Cronyism-preferential treatment of friends, such as appointing them to po without proper regard to merit	sitions	62 %	-
E HIGHEST OPORTION OF SPONSES ARE	Nepotism-preferential treatment of family members, such as appointing the positions without proper regard to merit	nem to	24 %	-
ESENTED HERE. ESE MAY VARY TWEEN AGENCIES	Acting (or failing to act) in the presence of an undisclosed conflict of inter	est	20%	-
ID WITH RESULTS IR THE APS (ERALL.	Did you report the potentially corrupt behaviour?			
	I reported the behaviour in accordance with my agency's policies and pro-	cedures	20%	+1
	It was reported by someone else		16%	0
	I did not report the behaviour		64 %	-1
		AST 5 PERCENTAGE POINTS GREATER	AT LEAST 5 I COMPARATO	PERCENTAGE POIN





DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	37%
Woman or female	59%
Non-binary	0%
l use a different term	0%
Prefer not to say	3%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	4%
No	96%

Do you have an ongoing disability?	Responses
Yes	11%
No	89%

Do you have carer responsibilities?	Responses
Yes	43%
No	57%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	9%
No	91%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	68%
Australian Aboriginal and/or Torres Strait Islander	3%
New Zealander (excluding Maori)	1%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	13%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	5%
South-East Asian	10%
North-East Asian	3%
Southern and Central Asian	4%
North American	1%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	1%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	8%
No	81%
Not sure	11%



SUGGESTED QUESTIONS TO FOCUS ON



2023 APS Employee Census

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TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	OPPORTUNITIES
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?

0	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
USE THIS			OWNER	REGUINED	MEASURE
PAGE TO	1				
START YOUR					
LOCAL					
ACTION	2				
PLANS	2				
IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND					
AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.	3				
PRIORITISE 3 AREAS TO TAKE FORWARD					



GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

Strongly agree	Agree	Neither	Disagree	Strongly disagree
	POSITIVE RESPONSE	Neutral response	Negative response	
		response	response	
	÷			
number of respondents who answered the question				
	=			
	% POSITIVE			

FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).



	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL	
NUMBER OF RESPONSES	151	166	176	96	24	613	
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%	
ROUNDED PERCENTAGE	25%	27%	29 %	16%	4%	101%	
NUMBER OF POSITIVE	151 + 166 = 317						-
% POSITIVE	317 ÷ 613 = 52%						

ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

