



Australian Government

Australian Public Service Commission

State of the Service ROADSHOW

Thursday 25 February 2021
New South Wales





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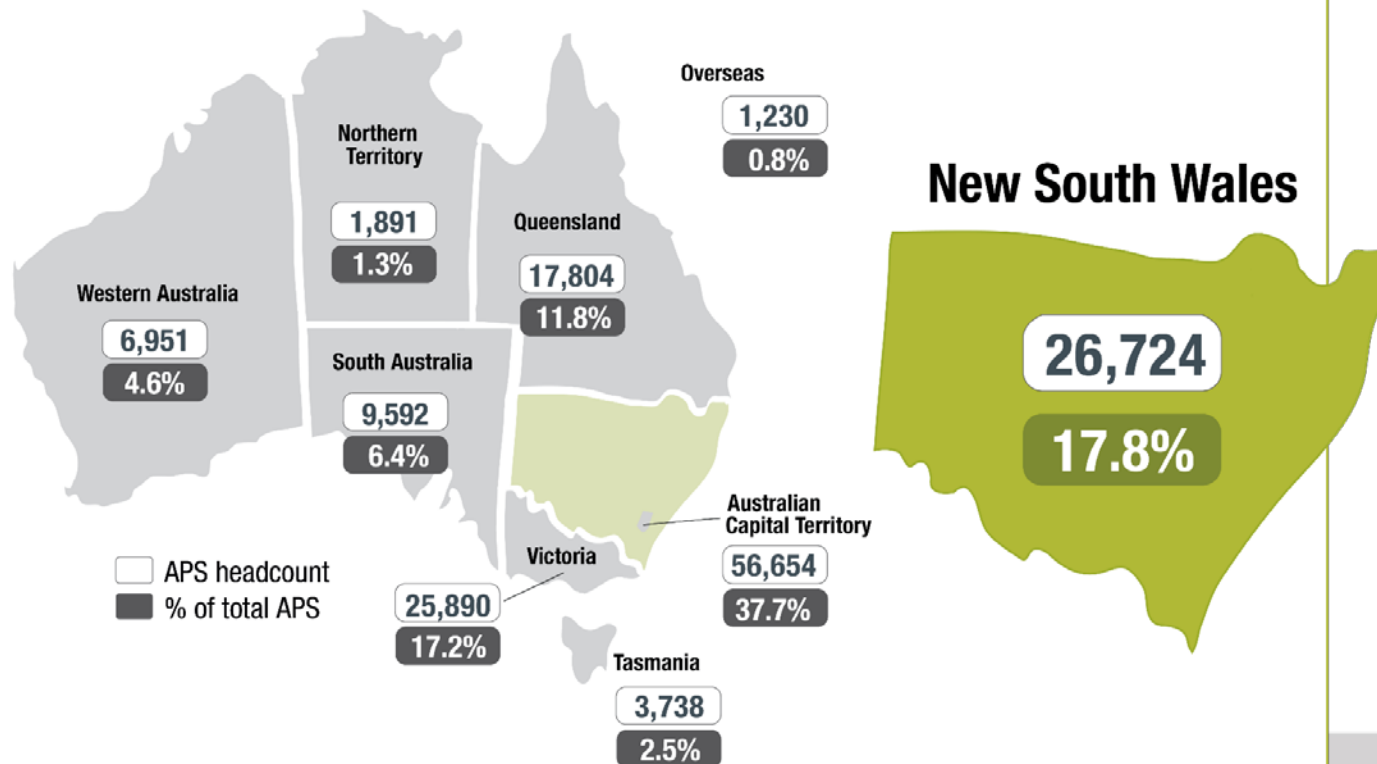
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NSW at a glance



Headcount





Age Groups in NSW



11.7%

all APS 13.3%



21.6%

all APS 25.3%



28.3%

all APS 28.6%



27.6%

all APS 24.5%

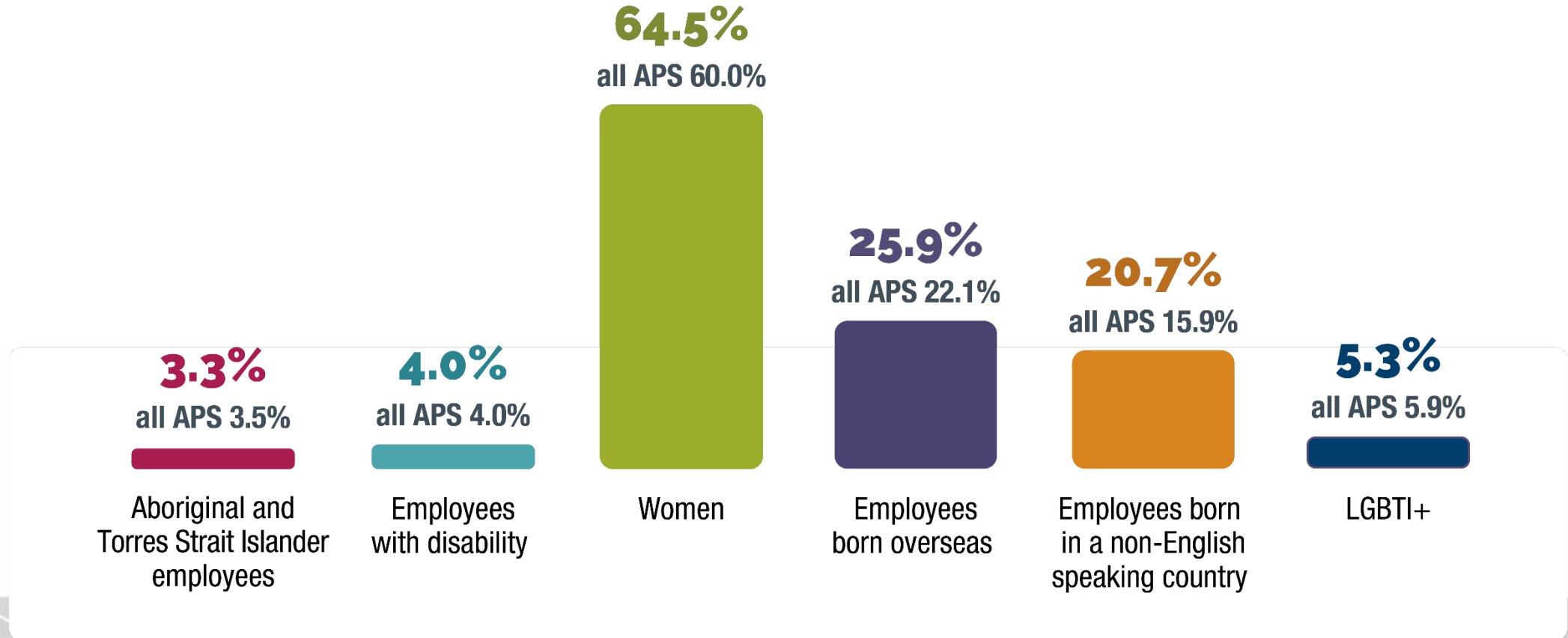


10.8%

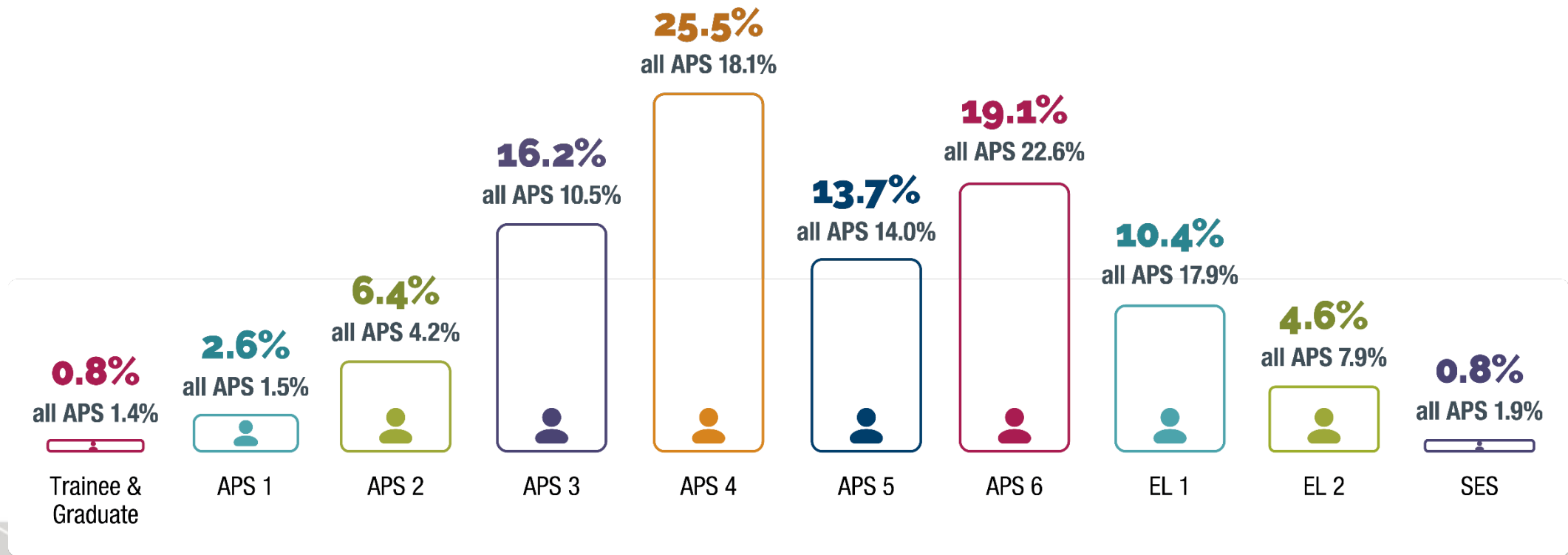
all APS 8.3%



Diversity in NSW

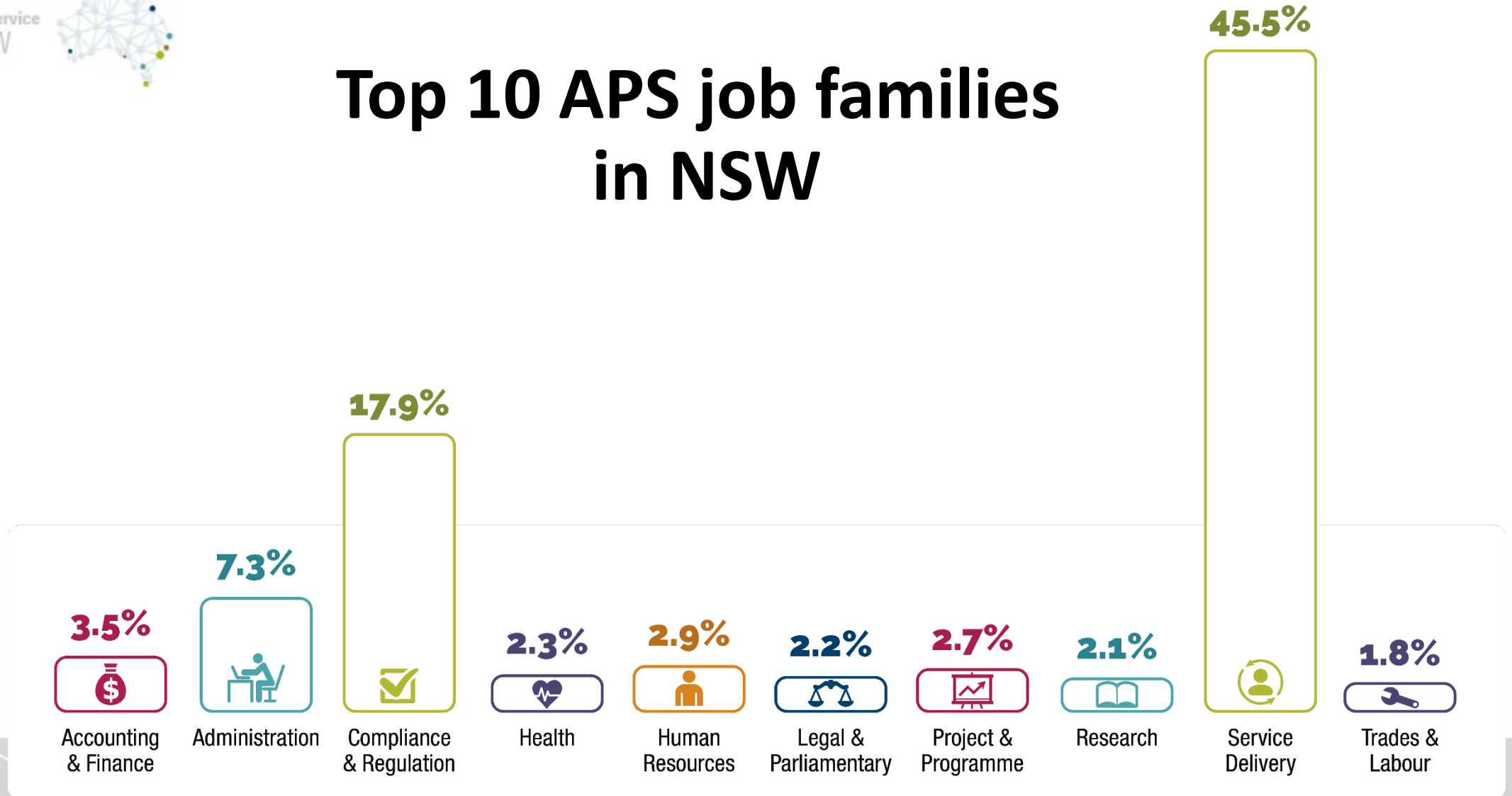


APS Classifications in NSW





Top 10 APS job families in NSW



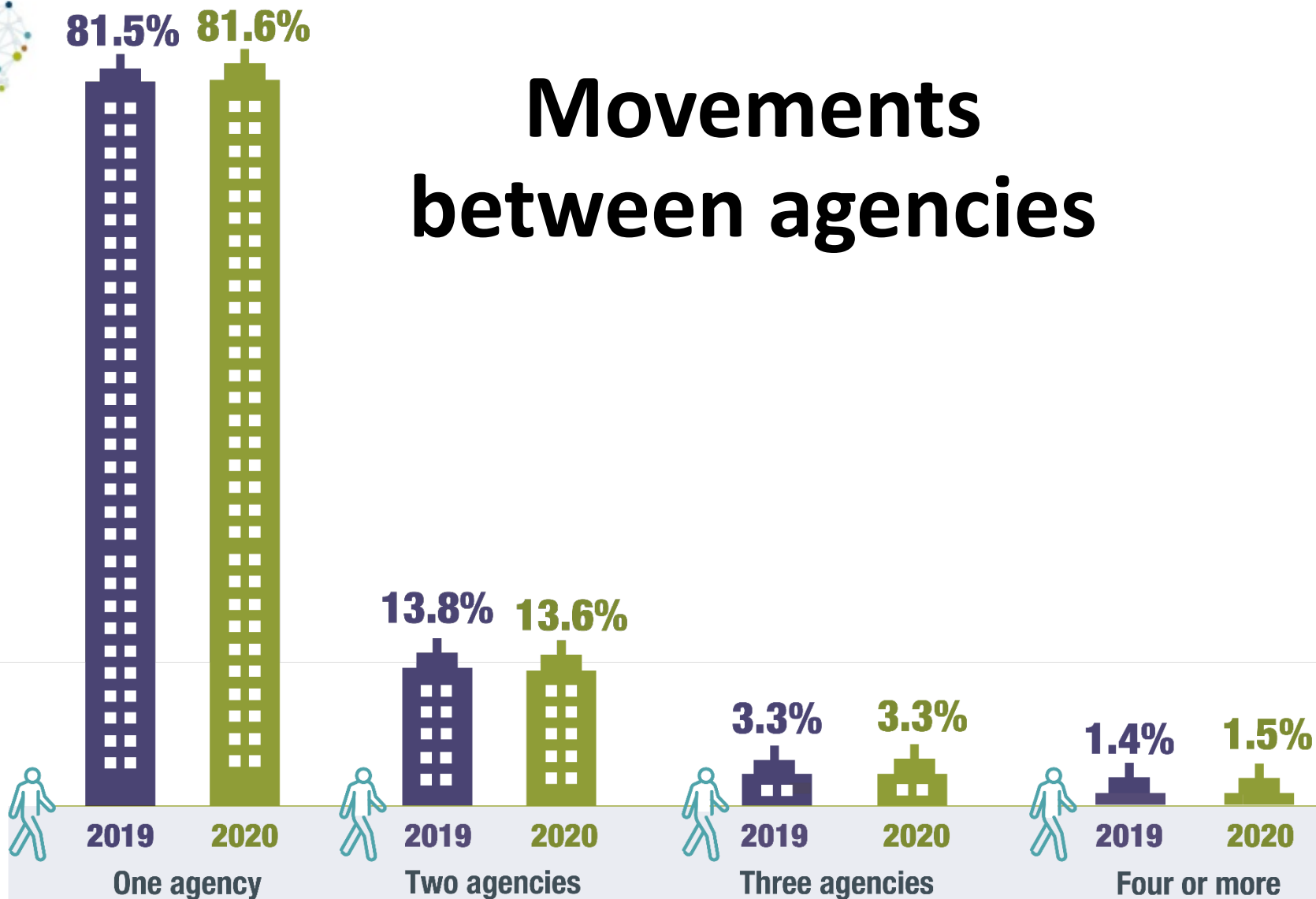


Top 3 largest agencies in NSW





Movements between agencies





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Committed to Service



Surge in demand



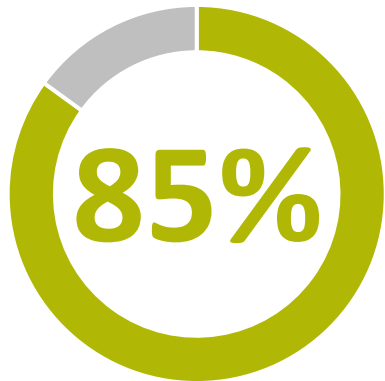
Employee engagement in NSW

NSW Employee
Engagement Index score

73%



Commitment to service in NSW



**said they believed
strongly in the
purpose and
objectives of the APS**



**said they understood
how their role
contributes to achieving
an outcome for the
Australian public**



Drivers of performance for NSW APS employees



65%

Increased flexibility
in work practices



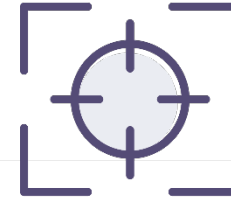
50%

Improved technology
and a more digital
environment



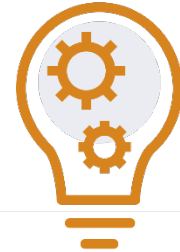
34%

Improved internal
communication



33%

Increased clarity
around priorities



30%

Increased
experimentation
with new ideas



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Upcoming Initiatives



Embedding change

More than

2,000

APS employees surged
to Services Australia

More than

8,900

APS employees were
deployed within their
own agencies to work
on priority tasks



Investing in our skills



Attract, build and retain skills, expertise and talent

We will recruit and develop the capabilities and skills needed to be a diverse, high-performing workforce that facilitates career pathways across an outcomes-focused enterprise



Embrace data, technology and flexible and responsive workforce models

We will lead digital transformation and deploy skills, expertise and talent to where it is needed to deliver the outcomes that the Government and Australians expect



Instil integrity and purposeful leadership

We will recognise the role our leadership plays in shaping our behaviours, purpose and delivery of outcomes, and be renowned for our integrity and citizen-centric focus



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Thank you